



ADMINISTRATOR DOMAIN ACCESS: TMS.PROTECHSKILLSINSTITUTE.ORG

USER NAME: Email addresses were previously used exclusively as the user name, but the system has been updated now so that anything but email addresses should be used when rostering users. This allows the use of a single email address to be attached to multiple accounts and not cause a conflict.

PASSWORD: Program administrators will be responsible for creating passwords for users. New admins will be emailed initial log in directions for both the TMS and a bookstore account.

TEACHER & STUDENT DOMAIN ACCESS: LMS.PROTECHSKILLSINSTITUTE.ORG

USER NAME: Email addresses were previously used exclusively as the user name, but the system has been updated now so that anything but email addresses should be used when rostering users. The program administrator is responsible for establishing teacher user names and passwords.

PASSWORD: Passwords provided by the program administrator when rostering new users in the TMS.

 **SYSTEM PERFORMANCE OR TECHNICAL ISSUES?** 

To submit a help desk ticket for assistance, please use the question mark widget on the right hand side of your Dashboard or click any link labeled "LMS Support." Avoid bypassing the help desk to contact an IC team member directly, as it's important for us to track all technical issues through the ticketing system. This process ensures that you will receive assistance more quickly.

Please note the multiple locations of system support. These links all open a new ticket form to fill out and submit.

PROTECH SKILLS INSTITUTE

Instructor View

IC DEMO PTSI

HEATHER STEFAN

ONLINE LEARNING SYSTEM

HOME | MY COURSES | TOOLS/RESOURCES | REPORTS | ASSESSMENTS | HELP | MY RECORDS

INTERIM CREDENTIALS

WELCOME to the IC Demo PTSI Online Learning System

Welcome to the Online Learning System. Please make sure you are accessing the site using a device with all of its components up to date. If you have not done so, click this [link](#) to access the [site requirements](#) and [quick start guide](#). For further questions please access the support site and review the available resources there. Check this area often as it is your responsibility to be aware of updates to the system and we will post them here. Should you need help with the system LMS Support can be accessed at all times by clicking the LMS Support link on the bottom right of every page. There, you can find answers to FAQs, Hot Topics, and solutions for most if not all access concerns. But remember, the first line of support is always your instructor. Being aware of all of the available help videos, what is available via the LMS Support link, and knowledge of all of the elements within the topics being taught from the LMS are minimum needs.

RECENT COURSES

Course Title	Last Accessed
Interim Credentials	June 20, 2024 12:44 PM
PTSI Online Learning System Review	June 5, 2024 1:05 PM
What Works for Me	July 27, 2023 7:50 PM
Training Partner New Product Symposium 2nd Ed.	July 27, 2023 7:49 PM
Say Watt Podcast	July 27, 2023 7:45 PM

SYSTEM NOTIFICATIONS

MULTI-FACTOR AUTHENTICATION (MFA) HOW-TO

Struggling to understand Multi-Factor Authentication? Watch this quick video to get a better understanding of how to get started with MFA.

[Watch the Video](#)

June 2024

Sun	Mon	Tue	Wed	Thu	Fri	Sat
26	27	28	29	30	31	01
02	03	04	05	06	07	08
09	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	01	02	03	04	05	06

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