



ELECTRICAL INTERIM CREDENTIALS CONTACT INFORMATION

For new account and general program inquiries:

Audra Kellams – Outreach Specialist ak@etalliance.org

<https://info.interimcredentials.com/contact-us/>


For technical questions regarding TMS/LMS account set up:

For issues related to gaining first-time access to the system:

Bill Ball – Director bball@electricaltrainingalliance.org

Customer Service 888.652.4007

Technical support for those using the Learning Management System:

Submit support tickets via the  button located on the right-hand side of your dashboard.

Technical support for administrators using the Training Management System:

Submit support tickets via the “PTSI Support” link found on the left-hand side of your screen under the LINKS menu.

For invoice-related inquiries:

For questions regarding your etA billing contact: billing@electricaltrainingalliance.org

For questions regarding your PTSI: accounting@protechskillsinstitute.org

For all other support needs:

Steve Strickland – Customer Service Advisor ss@etalliance.org